

An aerial photograph of a long, blue steel truss bridge crossing a clear, turquoise river. The water is so clear that the sandy and rocky riverbed is visible. Several people are kayaking and stand-up paddleboarding in the river. On the right bank, there is a paved area with a red car, a building with a corrugated metal roof, and some trees. The sky is bright and clear.

# CITY OF COFFS HARBOUR

## INTEGRATED PLANNING AND REPORTING

2022/23 Operational Plan  
Quarterly progress report summary

1 July to 30 September 2022

## Our performance over the last quarter



6 degrees provided **3** activities for business



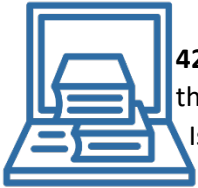
**97** dogs and cats impounded



**97%** of roads repaired (including potholes)



**14%** increase in corporate social media audiences



**42,2231** physical visits to the library  
Issued **75,966** item loans



**0** Unresolved water quality complaints



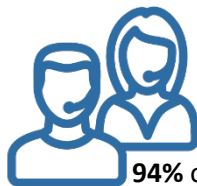
**6,460** tickets sold  
**56** performances and film events



**21%** of capital work orders were completed on time



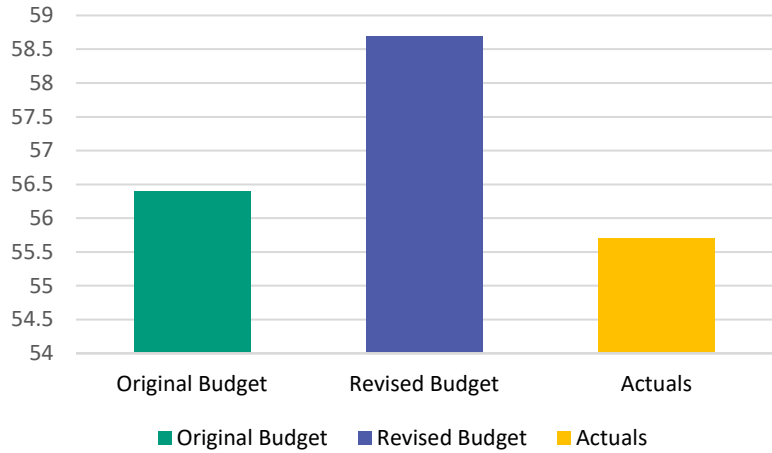
**100%** of complying development certificates were processed within 21 days



**94%** of customer enquiries were resolved at first point of



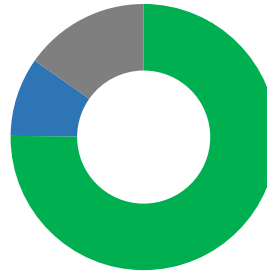
## Year to date budget and spend (\$m)



## Total initiatives

**177**

Initiatives completed or on track

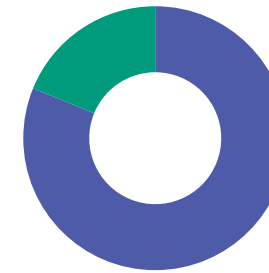


■ On track ■ Complete ■ Other

## Capital Works program to date

**\$27.0 million**

(total budget \$116.4 million)

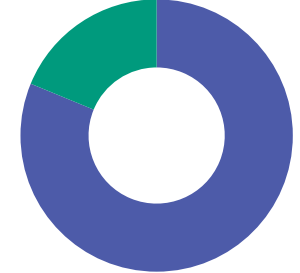


■ March Actual ■ Full year budget

## Operating expenditure to date

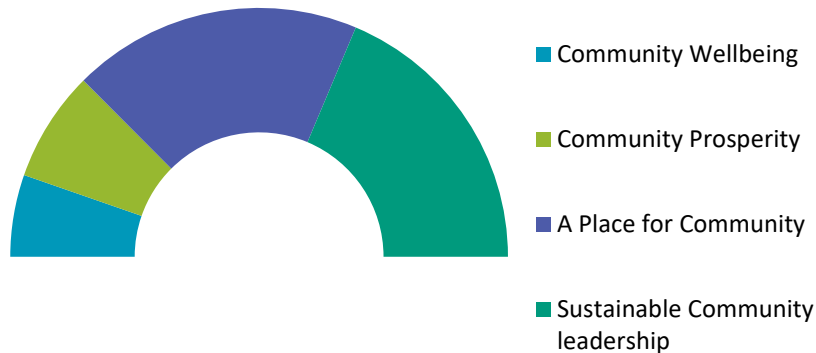
**\$55.8 million**

(total budget \$241.2 million)



■ Full year budget ■ March actual

## Year to date expenditure by MyCoffs Community Strategic Plan theme



## Capital works completed (Q1 only)



Bucca Road guard rail  
**\$0.43m**



Moonee WRP auto entry gates  
**\$0.07m**



Richardson Park, Sawtell car park upgrade  
**\$0.34m**



Duke/Vernon Street renew  
**\$0.13m**



Coffs WRP mixed liquor lift pump renewal  
**\$0.29m**



Gillibri Crescent, playground replacement  
**\$0.08m**



Lees Bridge, Karangi  
**\$1.7m**



Moonee Forest cycleway  
**\$1.2m**



Mahogany Ave sewer pump station renewal  
**\$0.04m**



Hulberts road, Sawtell rehabilitation  
**\$0.07m**



First Ave, Sawtell water main extension  
**\$0.45m**



Solitary Islands Way safety barriers  
**\$0.11m**



Lowanna Hall upgrade  
**\$0.16m**



Footpaths program, Elizabeth Street, Sawtell  
**\$0.04m**



Northwall carpark project, Jetty  
**\$1.2m**



Ayrshire Park sports lighting  
**\$0.10m**



Woolgoolga pool sewer main relocation\*  
**\$0.13m**

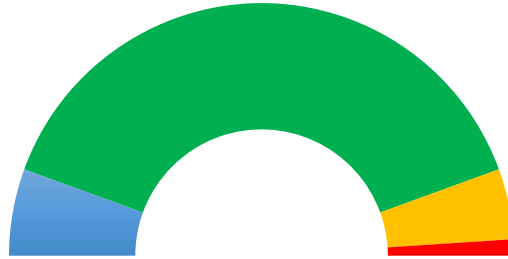
\*This project has been partially completed. Woolgoolga pool sewer mains were finished. Sawtell pool sewer main is deferred.

## Consolidated income statement

City of Coffs Harbour								
Consolidated Income Statement								
Period Ending: 30th September 2022								
DESCRIPTION	YEAR TO DATE					FULL YEAR		
	Actual \$'000	Budget \$'000	Variance \$'000	Var %	Last year LTD Actuals \$'000	Last Year Actual	Original Budget	Year End Forecast
<b>Recurrent Revenue</b>								
Rates & Annual Charges	109,039	108,898	141	0%	105,570	107,222	108,698	108,898
User Charges & Fees	8,908	9,047	(139)	-2%	4,172	46,072	44,779	44,940
Interest & Investment Revenue	2,165	1,042	1,123	52%	425	4,411	4,556	4,556
Other Revenues	7,617	7,470	147	2%	2,497	22,187	16,788	31,886
Grants & Contributions - Operating Purposes	1,662	1,645	18	1%	1,444	20,658	15,287	20,478
Gain on Disposal	0	712	(712)	0%	210	0	0	990
Internal Revenue	8,862	8,995	(133)	-2%	6,396	34,736	35,982	34,970
<b>RECURRENT REVENUE</b>	<b>138,253</b>	<b>137,809</b>	<b>444</b>	<b>0%</b>	<b>120,714</b>	<b>235,286</b>	<b>226,092</b>	<b>246,719</b>
<b>Recurrent Expenditure</b>								
Employee Benefits & Oncosts	15,822	17,073	1,251	7%	11,480	65,575	66,085	67,215
Borrowing Costs	912	911	(0)	0%	(41)	7,747	7,236	7,236
Materials & Services	40,835	44,679	3,844	9%	22,782	167,255	193,797	190,488
Depreciation & Amortisation	10,770	11,370	600	5%	7,629	43,014	43,059	45,480
Other Expenses	4,001	3,834	(167)	-4%	1,162	12,345	10,359	12,210
Loss on Disposal of Assets	184	0	(184)	0%	101	7,098	0	0
Internal Expenses	10,201	10,046	(155)	-2%	6,425	35,950	35,982	34,970
Less: Capitalised Expenses	(27,044)	(29,208)	2,164	7%	(13,827)	(103,666)	(138,446)	(116,447)
<b>RECURRENT EXPENDITURE</b>	<b>55,679</b>	<b>58,706</b>	<b>(3,026)</b>	<b>-5%</b>	<b>35,710</b>	<b>235,318</b>	<b>218,072</b>	<b>241,152</b>
<b>NET OPERATING (DEFICIT) / SURPLUS</b>	<b>82,573</b>	<b>79,103</b>	<b>3,470</b>	<b>4%</b>	<b>85,004</b>	<b>(32)</b>	<b>8,020</b>	<b>5,567</b>
<b>Capital Revenue</b>								
Capital Grants, Contributions and Donations	9,768	10,382	(614)	-6%	8,249	60,747	39,111	33,182
<b>CAPITAL REVENUE</b>	<b>9,768</b>	<b>10,382</b>	<b>(614)</b>	<b>-6%</b>	<b>8,249</b>	<b>60,747</b>	<b>39,111</b>	<b>33,182</b>
<b>NET (DEFICIT) / SURPLUS</b>	<b>92,341</b>	<b>89,485</b>	<b>2,856</b>	<b>3%</b>	<b>93,253</b>	<b>60,715</b>	<b>47,131</b>	<b>38,749</b>

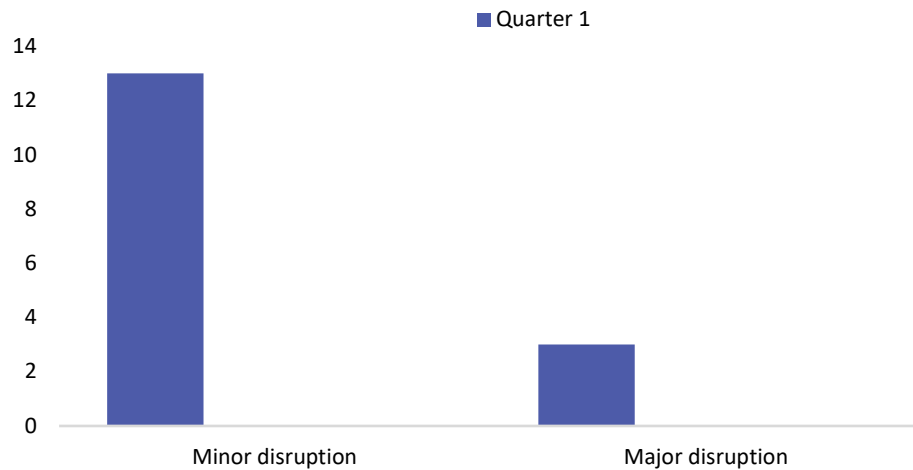
## Capital projects overview

Complete	17	✓
On Track	91	○
Minor disruption	13	○
Major disruption	3	○
<b>Total</b>	<b>124</b>	



### How are we tracking?

Projects have been off-track due to weather conditions and lack of resourcing.



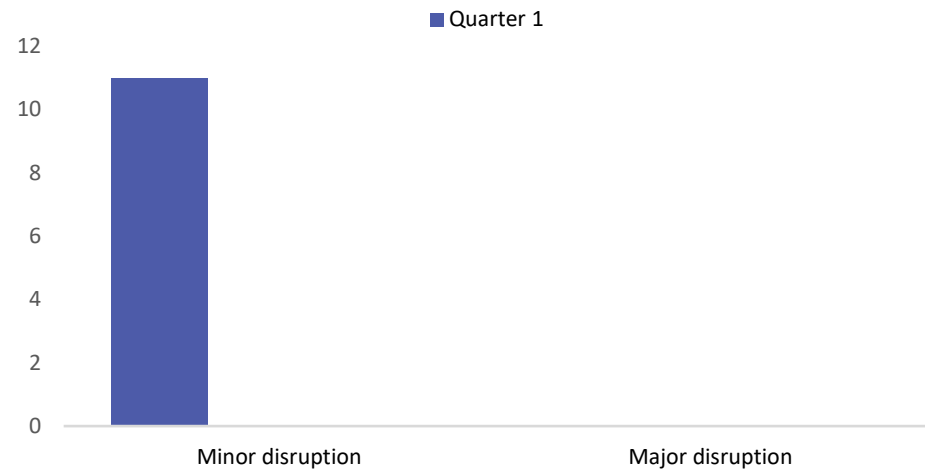
## Significant projects overview

Complete	0	✓
On Track	42	○
Minor disruption	11	○
Major disruption	0	○
<b>Total</b>	<b>53</b>	



### How are we tracking?

Projects have been tracking well for the July – September quarter.



# What we did - highlights

## Community Wellbeing

### **Coffs Harbour library service**

The library service received 42,231 physical visitors and issued 75,966 item loans during the July – September quarter.

### **Toormina Oval sports facilities**

The new accessible female change rooms, storage spaces and accessible pathways at Toormina Oval opened in August 2022.

The project complements a range of security improvements made at the Toormina Sports Complex precinct to help reduce crime and antisocial behaviour.

Council has also installed new public toilets on the site - another key upgrade for the overall precinct masterplan.

### **First Nations curator for opening Yarrila Arts and Museum (YAM)**

Tori Donnelly was announced as the First Nations curator in August 2022. Donnelly will lead the development and delivery of *Yaam Gumbaynggirr Jagun: Here is Gumbaynggirr Country* – the working title of one of the first exhibitions to open in the new Yarrila Arts and Museum.

## Community Prosperity

### **Coffs Coast makes the Green Destinations top 100**

Sharing Gumbaynggirr culture and knowledge of Country across the Coffs Coast has secured the region a place on the Global Green Destinations Top 100 List for 2022.

The selected story entry, Two Path Strong, celebrates Aboriginal tourism on the Coffs Coast and the rich culture that has supported the establishment of the first bilingual Indigenous language school in New South Wales, Australia.

Known as the ‘sharing people’, the Gumbaynggirr people are widely celebrated for giving their abundant food, waterways and knowledge to others, so it’s fitting that they receive international recognition for their success in sustainable tourism and Indigenous education.

### **“New to Business” event**

In September 2022 the City’s 6 degrees team ran a successful “New to Business” event. The event gave local people new to business, or thinking of starting a business, opportunities to hear about the different kinds of support available to them.

This was a great opportunity for new or prospective business owners to connect with key industry contacts and hear about some different valuable services that are available – many of which are free!

## A Place for Community

### Reservoir to reserve

A new community open space will be created at Boambee Headland by the demolition of the two old water reservoirs on the site.

The demolition of Reservoir No.1 is proposed for this financial year, subject to an Aboriginal Heritage Investigation Permit. The removal of this reservoir will allow safe access to the site before the proposed communications towers are installed. The towers are subject to approval through a development approval process.

Once the existing communications infrastructure is transferred to the new towers, Reservoir No.2 will be demolished. The footprint of the old reservoirs will then be restored as a green recreational space for the benefit of the community.

### Development applications and building certification

The City issued 80.6% (133) of the total Construction Certificates issued in the local government area over the July - September reporting period.

The City issued 100% of Complying Development Certificates processed within 21 days.

## Sustainable Community Leadership

### City of Coffs Harbour brand refresh

The City is currently running a community-wide new corporate logo and tag-line competition which will close at the end of October. There will be 3 categories for logo design entries:

1. School students – open to all primary and high school students within the local government area (LGA)
2. Local non-professional aspiring creatives within the LGA
3. Local professional branding and design businesses within the LGA.

Once competition judging is completed and a decision is made on a new logo and tag-line, further design refinements will be made from late November.