

CITY OF COFFS HARBOUR INTEGRATED ARTEXPRESS PLANNING AND REPORTING



2023/24 Operational Plan
Quarterly progress report summary
1 April to 30 June 2024

Our performance over the last quarter



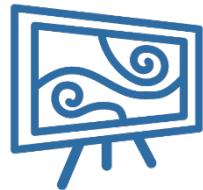
6 degrees provided 7 activities for business



81 dogs and 38 cats impounded



97.5% of footpath network defect free



13,894 visits to Yarrila Arts Museum



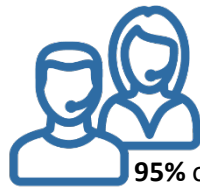
91,168 physical visits to the library
Issued 90,981 item loans



0 Unresolved water quality complaints



7,605 tickets sold at the Jetty Memorial Theatre



95% of customer enquiries were resolved at first point of contact



74.5% of construction certificates were issued by the City (as a total for the LGA)



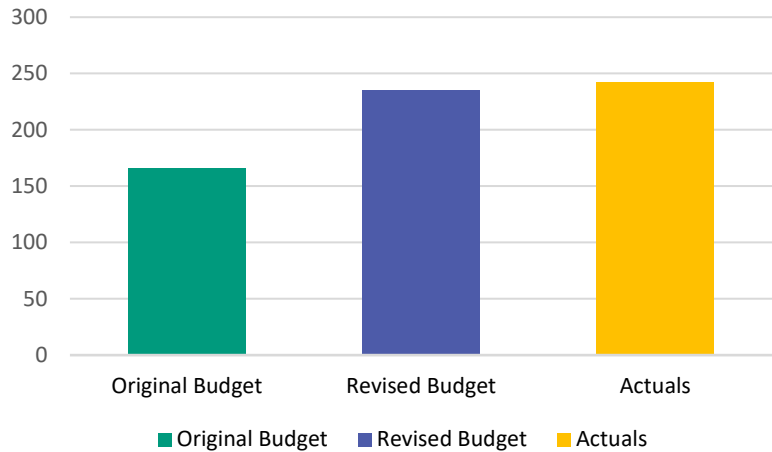
Remote rescue tubes at beaches



State Rugby Union Championships at the C.ex International Stadium

Cover image: ARTEXPRESS Exhibition

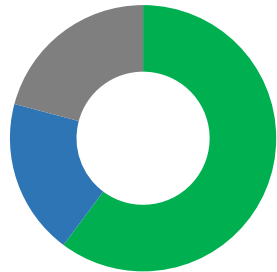
Year to date budget and spend (\$m)



Total initiatives

212

Initiatives completed or on track

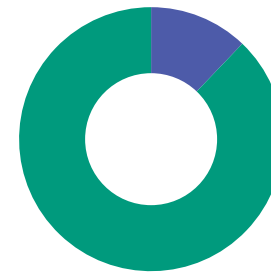


■ On track ■ Complete ■ Other

Capital Works program to date

\$51.4 million

(total budget \$58.5 million)



■ Full year budget ■ Jun actual

Operating expenditure to date

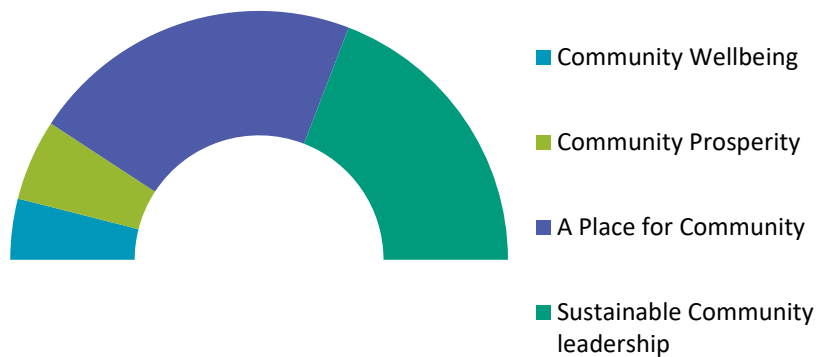
\$241.8 million

(total budget \$234.8 million)











































■ Full year budget ■ Jun actual

Year to date expenditure by MyCoffs Community Strategic Plan theme



Bobo Bridge works

Capital works completed (Q4 only)

 Yarrila Place Cultural and Civic Space \$78.81m	 Library Collections (service uplift for Yarrila Place) \$0.52m	 Adelines Way Coffs Harbour sewer main renewal \$0.30m	 Woolgoolga WRP automatic entry gates* \$0.19m	 Dune reduction of foredune at Park Beach, Coffs Harbour \$0.08m
 Nana Glen Bypass Watermain Renewal \$5.50m	 Orlando Street pavement renewal \$0.49m	 Yarrila Place additional Library equipment \$0.29m	 Orara Way Nana Glen Pavement renew \$0.17m	 Various SRV kerb and gutter works* \$0.08m
 Bobo bridge renewal* \$2.91m	 Gordon Street – Harbour Drive to Park Avenue watermain* \$0.46m	 S7.11 Land Acquisition Bakers Close \$0.29m	 Corporate software investment fund* \$0.14m	 Footpath major repairs* \$0.06m
 North Boambee Valley Sewer Infrastructure \$1.65m	 Woolgoolga WRP – PLC & Code replacement \$0.44m	 Minorie Drive SPS Inlet Upgrade & storage \$0.27m	 Sawtell SPS pump 2 renewal \$0.12m	 Arrawarra Rd SPS pumps renewal \$0.06m
 Computer Hardware & Software renewal \$1.18m	 Computer hardware & software (new/upgrade) \$0.42m	 Pedestrian Refuge Arrawarra Road and Mullaway Drive \$0.23m	 Sewer dump point for RVs* \$0.11m	 Macauleys Reservoir Inlet Valve Renewal \$0.05m
 Streetlight LED Upgrade Program \$1.13m	 Renew Mullawarra Reserve amenities and visitor facilities* \$0.34m	 Sawtell Beach Holiday Park WiFi* \$0.23m	 Community Infrastructure grants \$0.11m	 New footpath for safer connection to Korora Public School \$0.04m
 Archers Bridge \$0.79m	 Frances Street Pavement renewal \$0.32m	 Alternative daily cover equipment for Englands Rd Landfill facility \$0.20m	 Renew existing switchboard at SPS1074 \$0.09m	 Hogbin Drive cycleway Solar lighting \$0.03m
 Hogbin Drive Koala Fence \$0.60m	 RFS Nana Glen shed upgrade* \$0.30m	 Landfill Gas System upgrade* \$0.20m	 Replace shade structures, and maintenance at Jetty Foreshore* \$0.09m	 Compliance & Regulatory Enforcement Equipment Purchases \$0.02m

*Some projects are only practically complete. Actual spend does not include commitments/invoices yet to be paid.

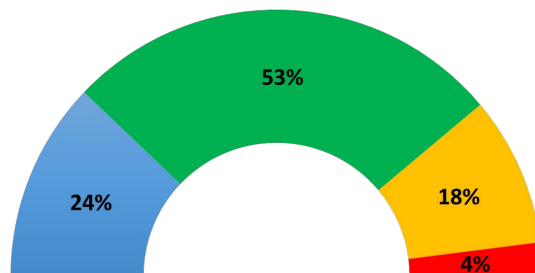
Consolidated income statement

City of Coffs Harbour Consolidated Income Statement Period Ending: 30 Jun 2024

DESCRIPTION	CURRENT MONTH				YEAR TO DATE					FULL YEAR				
	Actual \$'000	Budget \$'000	Variance \$'000	Var %	Actual \$'000	Budget \$'000	Variance \$'000	Var %	Last year LTD Actuals \$'000s	Last Year Actual \$'000	Original Budget \$'000	Approved Changes \$'000	Proposed Changes \$'000	Year End Forecast \$'000
Operating Income														
Rates & Annual Charges	9,510	9,484	26	0%	114,114	113,807	307	0%	111,096	111,096	113,800	113,807	0	113,807
User Charges & Fees	6,593	6,172	420	7%	53,451	52,219	1,232	2%	52,314	52,314	48,761	52,279	(60)	52,219
Interest & Investment Revenue	4,069	1,559	2,510	161%	18,443	10,985	7,458	68%	10,610	10,610	6,985	10,985	0	10,985
Other Revenues	2,009	8,354	(6,345)	-76%	14,006	19,839	(5,833)	-29%	24,970	24,970	17,635	19,779	60	19,839
Grants & Contributions - Operating Purposes	9,838	12,944	(3,105)	-24%	19,881	21,388	(1,507)	-7%	17,505	17,505	16,949	23,175	(1,787)	21,388
Gain on Disposal	0	0	0	0%	6	0	6	0%	6,753	6,753	0	0	0	0
Internal Revenue	3,447	3,389	58	2%	37,220	35,539	1,681	5%	35,510	35,510	35,417	35,539	0	35,539
Total Income from continuing Operations	35,465	41,902	(6,437)	-15%	257,122	253,777	3,345	1%	258,759	258,759	239,547	255,564	(1,787)	253,777
Operating Expenditure														
Employee Benefits & Oncosts	6,028	5,516	512	9%	62,405	64,453	(2,048)	-3%	58,656	58,656	63,064	64,453	0	64,453
Borrowing Costs	2,312	1,759	553	31%	6,827	6,273	554	9%	7,723	7,723	6,273	6,273	0	6,273
Materials & Services	5,907	14,546	(8,639)	-59%	61,728	70,936	(9,208)	-13%	65,082	65,082	63,866	72,722	(1,787)	70,936
Depreciation & Amortisation	14,791	4,168	10,623	255%	56,617	45,875	10,741	23%	46,017	46,017	45,875	45,875	0	45,875
Other Expenses	1,501	1,246	255	20%	12,418	11,718	700	6%	11,376	11,376	11,623	11,718	0	11,718
Loss on Disposal of Assets	658	0	658	0%	5,580	0	5,580	0%	9,676	9,676	0	0	0	0
Internal Expenses	3,272	3,563	(291)	-8%	36,265	35,588	677	2%	34,704	34,704	35,417	35,588	0	35,588
Total Expenditure from continuing Operations	34,467	30,797	3,670	12%	241,839	234,843	6,996	3%	233,233	233,233	226,118	236,630	(1,787)	234,843
OPERATING (DEFICIT) / SURPLUS	998	11,104	(10,107)	-91%	15,283	18,934	(3,651)	-19%	25,525	25,525	13,429	18,934	0	18,933
Capital Revenue														
Capital Grants, Contributions and Donations	4,847	6,994	(2,147)	-31%	33,935	33,510	425	1%	29,390	29,390	38,374	33,510	0	33,510
CAPITAL REVENUE	4,847	6,994	(2,147)	-31%	33,935	33,510	425	1%	29,390	29,390	38,374	33,510	0	33,510
NET OPERATING RESULT (Incl. Capital Grants & Contributions)	5,845	18,099	(12,254)	-68%	49,217	52,444	(3,226)	-6%	54,916	54,916	51,802	52,444	0	52,444
Capital Expenditure														
Capital Expenditure	8,005	11,180	(3,174)	-28%	51,361	58,540	(7,179)	-12%	96,837	96,837	69,032	58,540	0	58,540

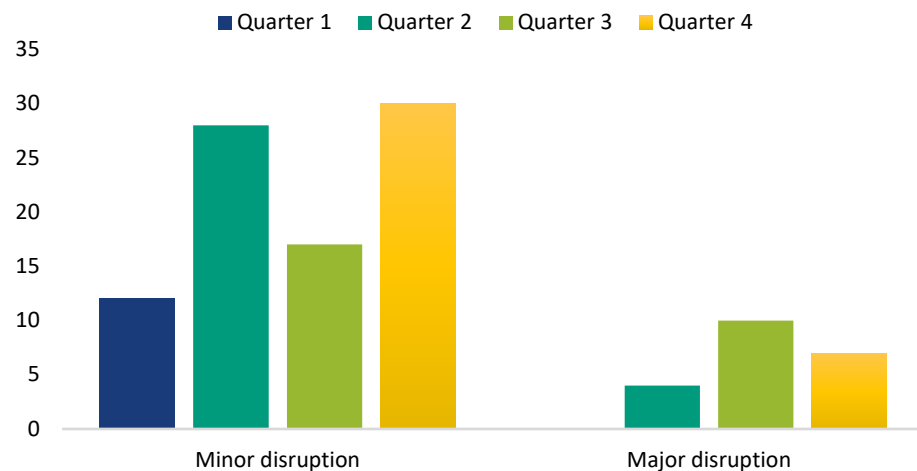
Capital projects overview

Complete	40	✓
On Track	88	○
Minor disruption	30	○
Major disruption	7	○
Total	165	



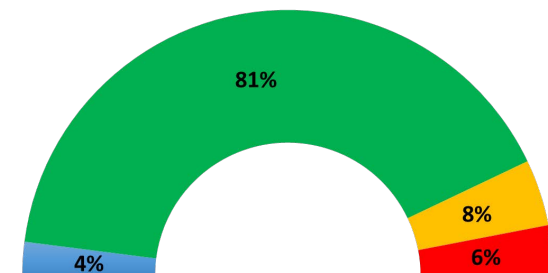
How are we tracking?

Capital projects are tracking fairly well for the first quarter, some projects are not on track due to delays in some supplies and resourcing or wait times for some aspects of projects.



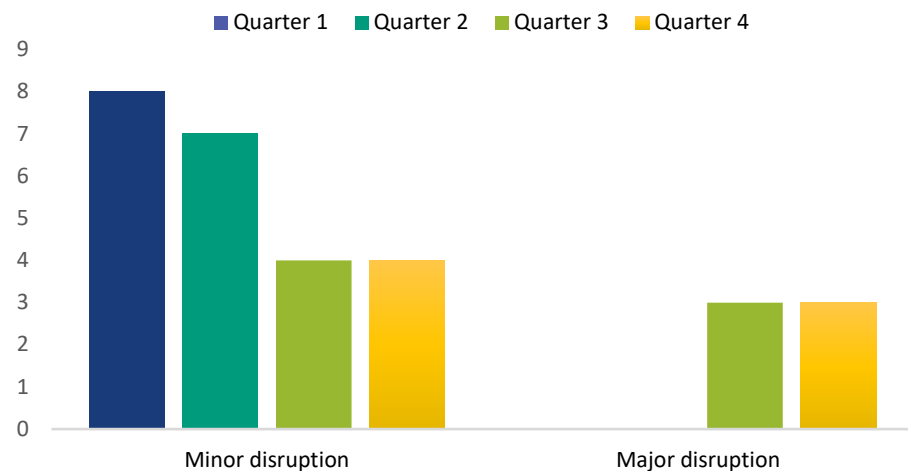
Significant projects overview

Complete	2	✓
On Track	40	○
Minor disruption	4	○
Major disruption	3	○
Total	48	



How are we tracking?

Significant projects are also tracking well for the quarter. Wait times for some processes (system upgrades/reviews) and longer time required for effective community consultation have impacted some significant projects.



What we did - highlights

Community Wellbeing

Remote rescue tubes at beaches

The City is in the final year of a 3-year rollout of the remote rescue tube program, and installation is continuing at pace.

Eight new rescue tubes have been installed – 4 of these donated by Greenhouse Tavern through raffles undertaken by the Rotary Club of Coffs Harbour, the others were sponsored by the Coffs Harbour Surf Lifesaving Club as part of a \$15,000 donation by the Pink Silks Perpetual Trust.

The purpose-designed flotation devices are popping up at key access points to beaches, to help in rescue situations where a lifeguard may not be available.

The project aims to reduce drowning incidents, particularly ‘bystander drownings’. Having a purpose designed flotation device is considered a critical success factor for bystander rescuers in these situations.

In the 33 months since the project started rolling out, there have been 13 known successful rescues involving the devices.

Fifteen more remote rescue tubes are on the way, 11 of these funded by the Pink Silks Trust and the Coffs Harbour Surf Lifesaving Club. The other 4 have been sponsored by the Greenhouse Tavern.

The City of Coffs Harbour’s remote rescue tube program includes an online link for people to complete after they’ve used a device (as this allows data to be recorded), while any damage to a unit can also be reported.

Community Prosperity

Coffs Harbour ranked Australia’s best mid-sized city

Coffs Harbour has been rated Australia’s best regional city for its efforts to make the place more livable.

Urban strategist Steven Burgess consults with local governments across Australia and internationally, has called out Council for embracing public transport, building and investing in better walking paths and cycleways, and encouraging more density in its towns and villages.

“It’s not just cycling, it’s transport in general (where Coffs is exceeding),” said Mr Burgess, director of Complete Streets.

A standout asset is the Coffs Creek Walk, a shared path and cycleway in a leafy setting in the heart of the City. This 8.6km adventure trail links the CBD to popular tourist spots like Jetty and Park beaches plus the Coffs Coast Wildlife Sanctuary.

The No.1 ranking for Coffs Harbour will further leverage the location as a world class port of call for cyclists and the outdoors visitor sector.

“Recreational riders are a lucrative tourist market and we have the infrastructure here – which we are adding to – to provide a compelling experience,” City of Coffs Harbour General Manager Natalia Cowley said.

In the Bicycle NSW report, Mr Burgess praised Coffs Harbour for its artist lanes and murals, varied community and public dining spaces and walking and cycling infrastructure.

A Place for Community

Brelsford Park Construction

Behind a construction fence, Coffs Harbour's Brelsford Park is a canvas of trenches, dirt mounds and Tonka toys on steroids.

While it might not look pretty, a major transformation is underway which will see City of Coffs Harbour deliver a more attractive, user-friendly and enhanced green space.

The finished product will include an outdoor performance amphitheatre, a new amenities block, picnic shelters, seating, gardens, and LED lighting - all connected by a series of wide paths.

"The improvements are thoughtful and will enhance the open community space," City of Coffs Harbour Mayor Cr Paul Amos said.

"The popularity of the skate park and the children's playground at Brelsford Park underlines the strength of this central location."

"A feature of the improvements will be the amphitheatre in the south-east corner of the site which will lend itself to performance," City of Coffs Harbour City Infrastructure Director Andrew Beswick said.

"While the works progress we've been able to keep the playground and skate park open at all times, and key existing trees have been retained."

The improvements are being funded by a \$4,997,620 grant from the Australian and NSW governments, with the Stage 1 works scheduled for completion early in the new financial year.

Sustainable Community Leadership

Win-win the tale of two cities

Stronger and smarter together – that's the upshot of an innovative partnership between the powerhouse cities of Coffs Harbour and Newcastle. The cities have agreed to enter a Memorandum of Understanding (MoU). The key strategic objective of this partnership between Coffs and Newcastle is to collaborate in multiple areas where that can enhance outcomes for each council.

"This is a tremendous opportunity for Coffs Harbour to work closely with Newcastle on all manner of things, and the MoU will be of particular advantage in areas where challenges are common to both councils," City of Coffs Harbour Mayor Paul Amos said.

"We have been voted [Australia's best mid-sized city](#) and [shortlisted for this year's Australian Financial Review Most Innovative Companies list](#) so we'll bring plenty to the table," City of Coffs Harbour General Manager Natalia Cowley said.

The partnership has the potential to leverage positively for the communities of Coffs and Newcastle, as the councils may work together to attract events, to lobby State and Federal governments, and to develop staff and systems.

"We're exploring a staff exchange program with our MoU partners, which is a golden opportunity to share the rich expertise of each council and just one of the many rewards of these agreements," City of Newcastle Acting CEO David Clarke said.

Mayor Amos said both cities stand to be stronger, more resilient and innovative from the collaboration.