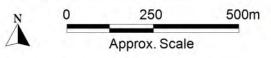
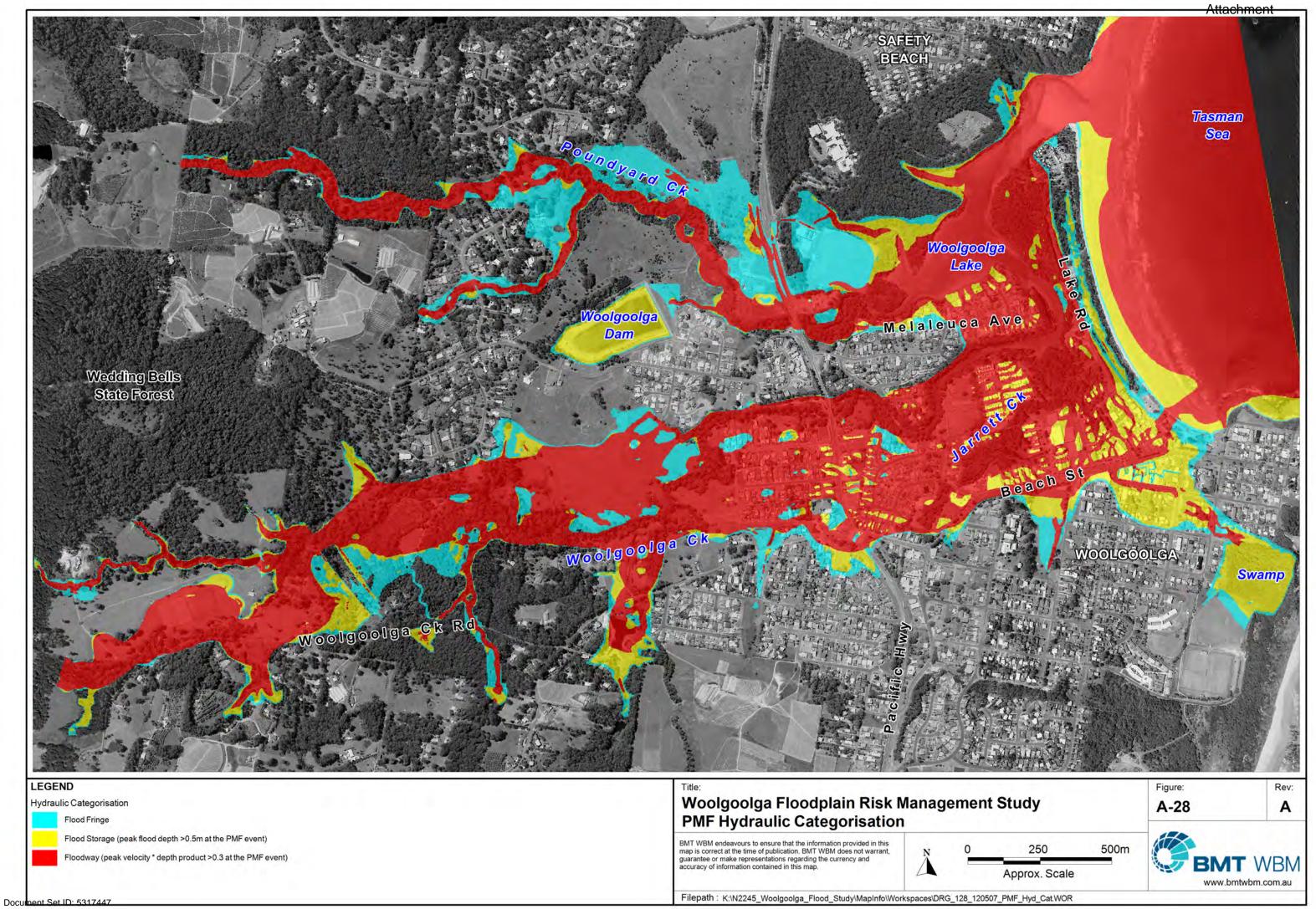


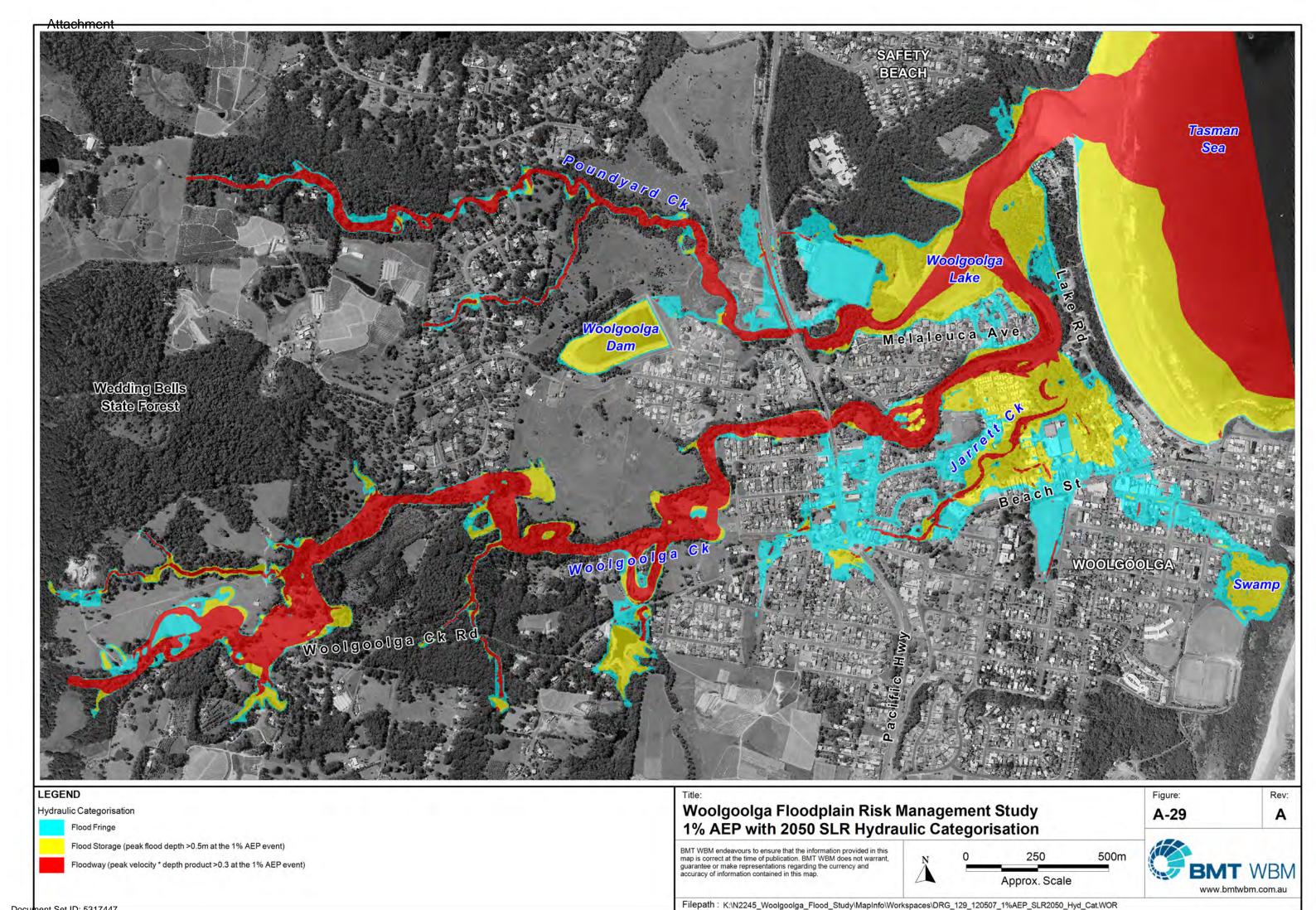
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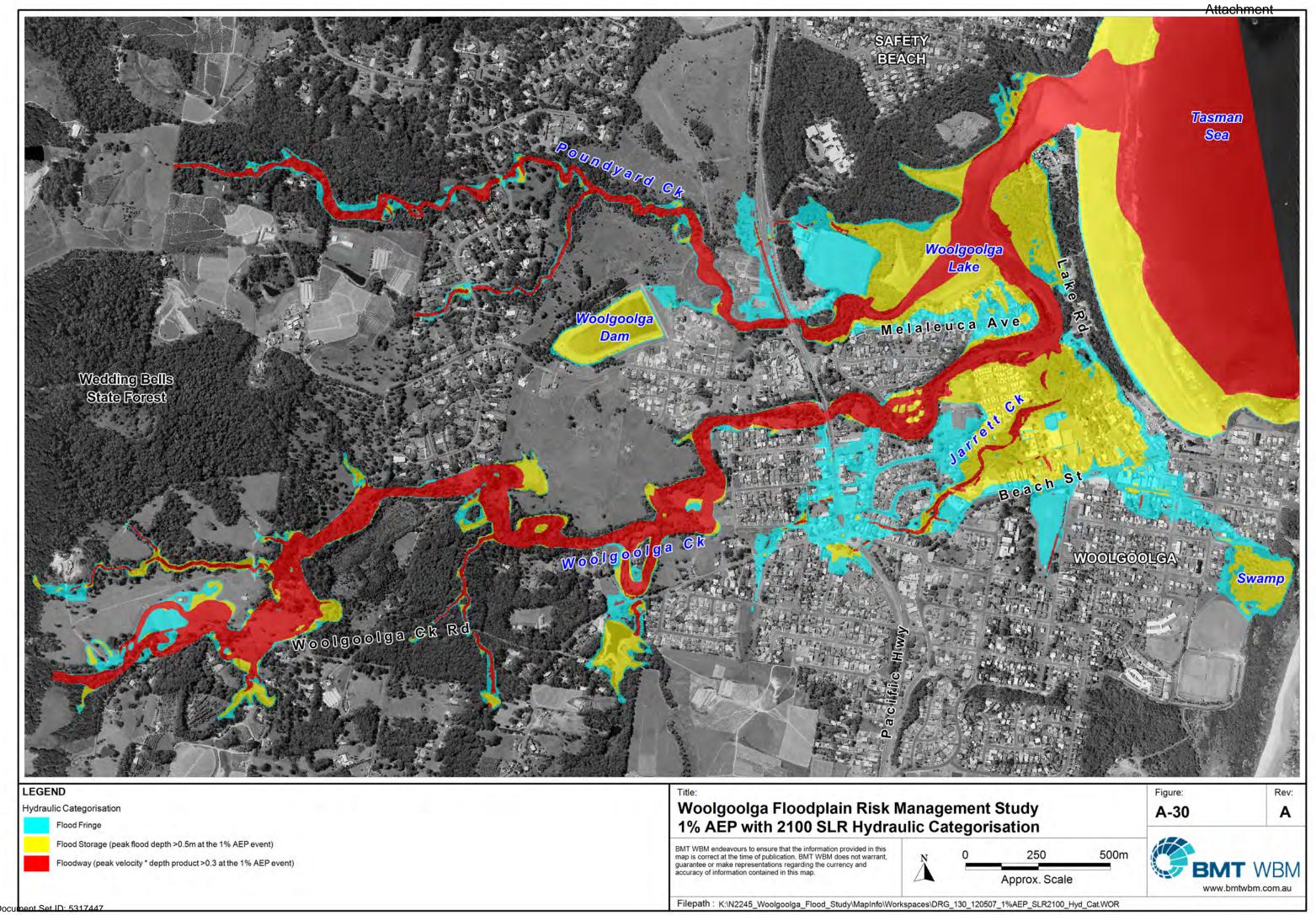


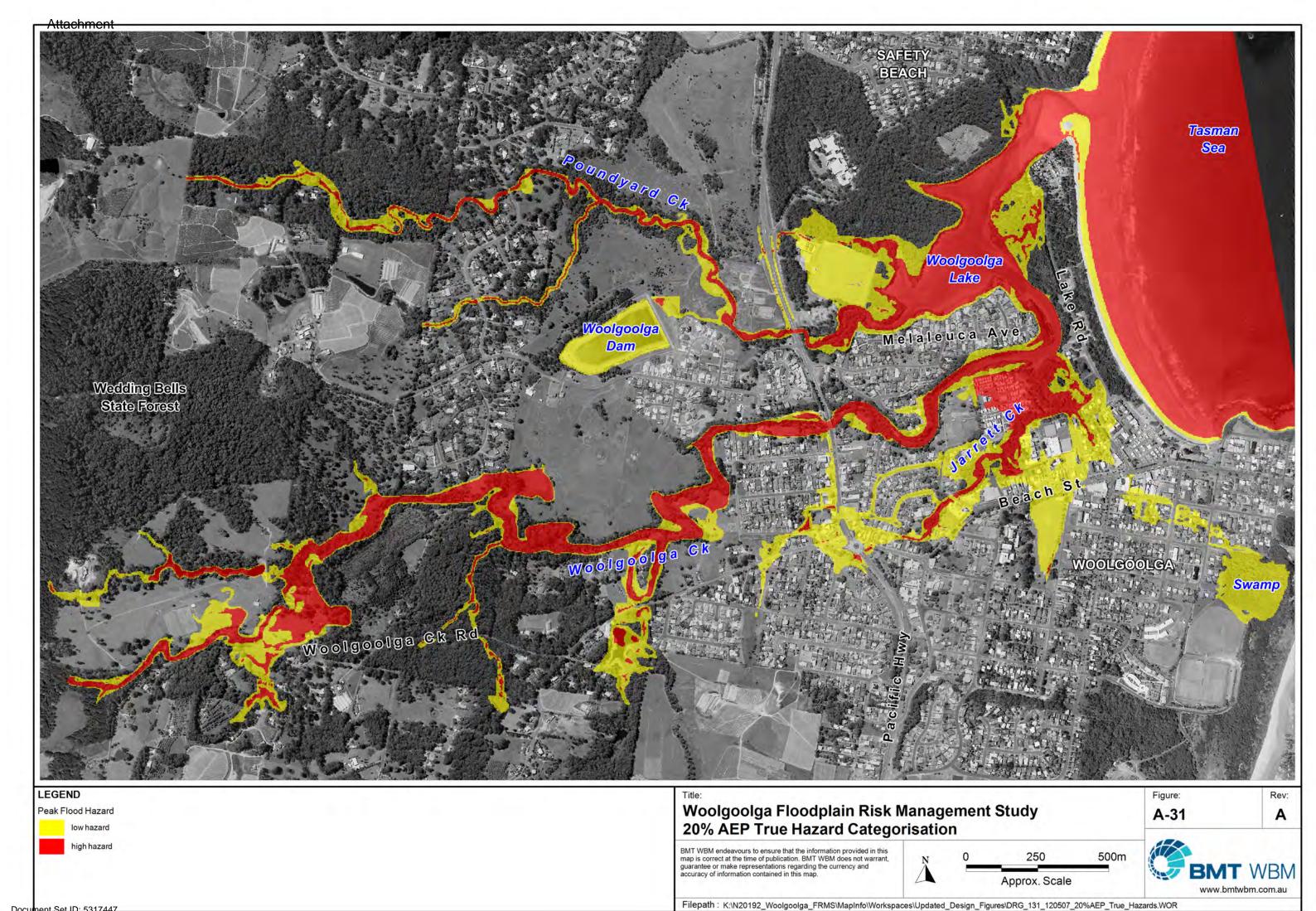
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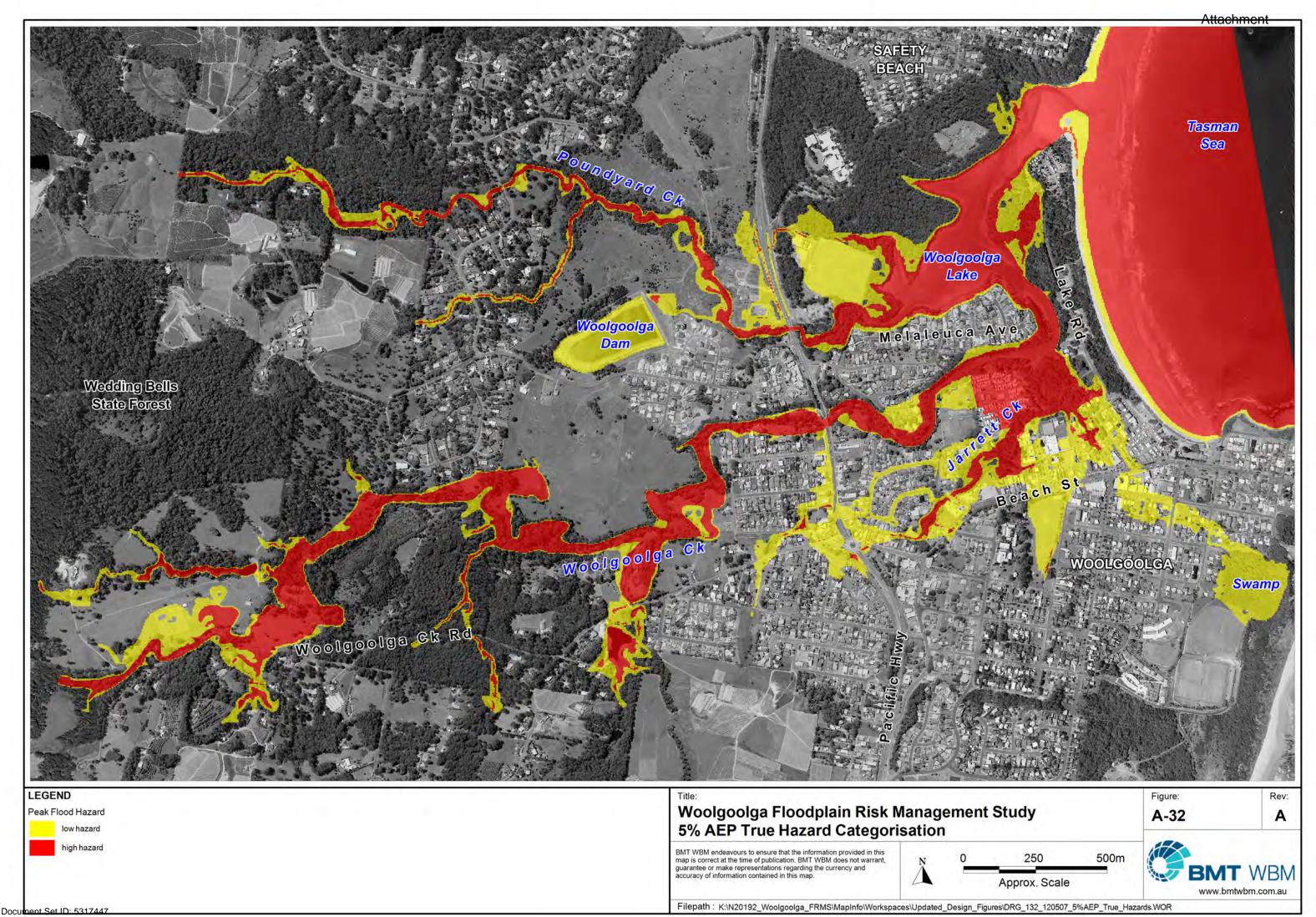
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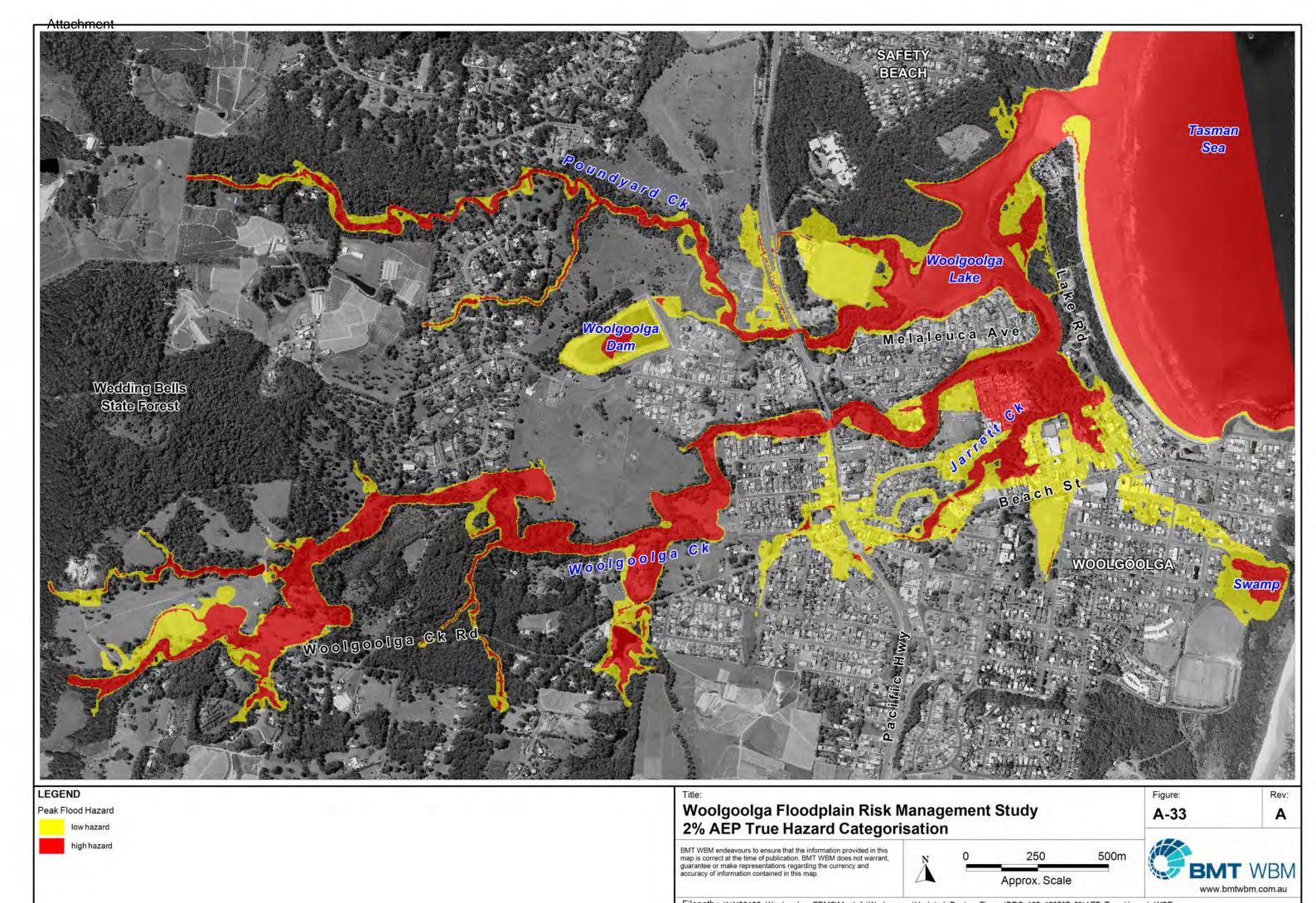




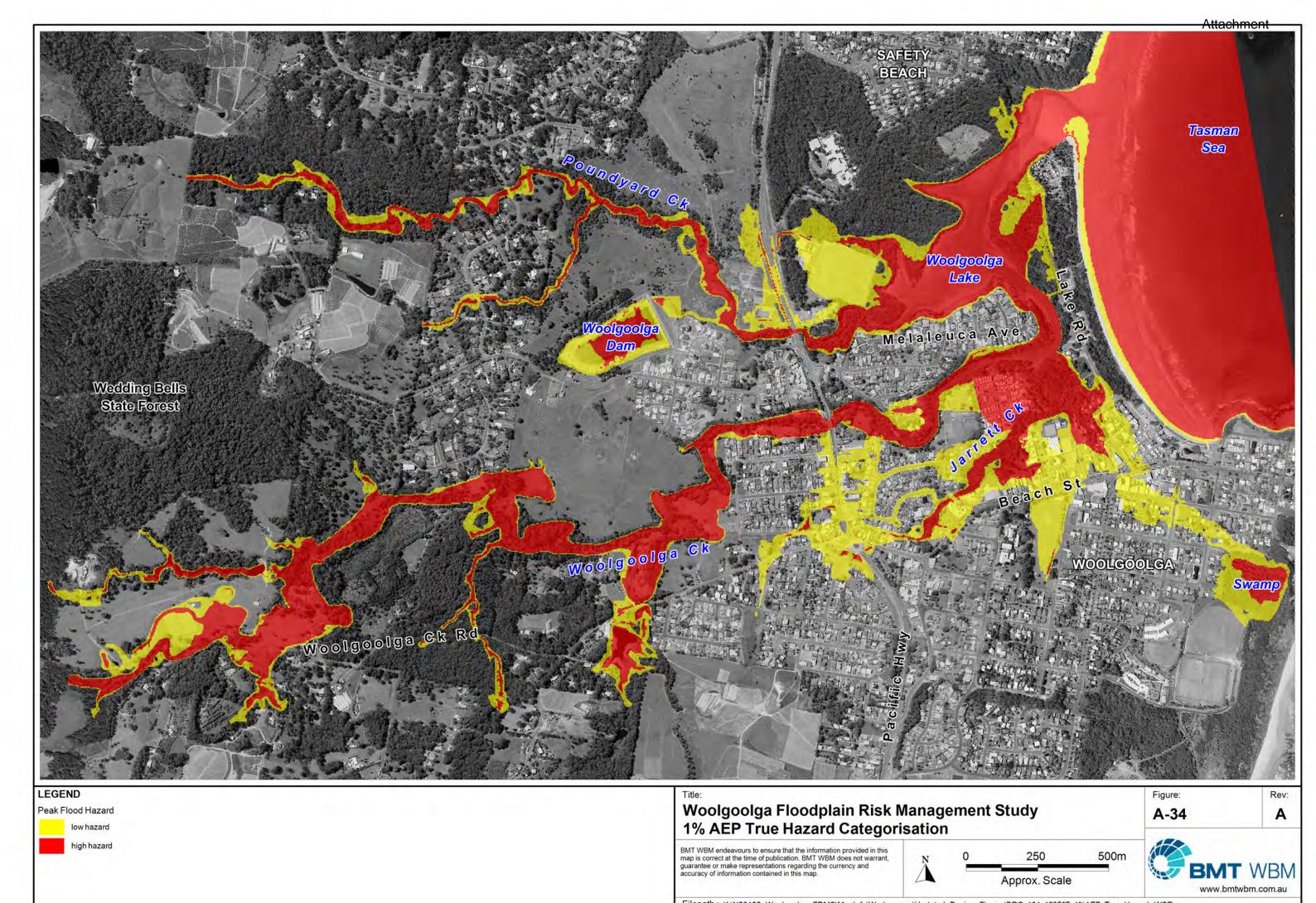




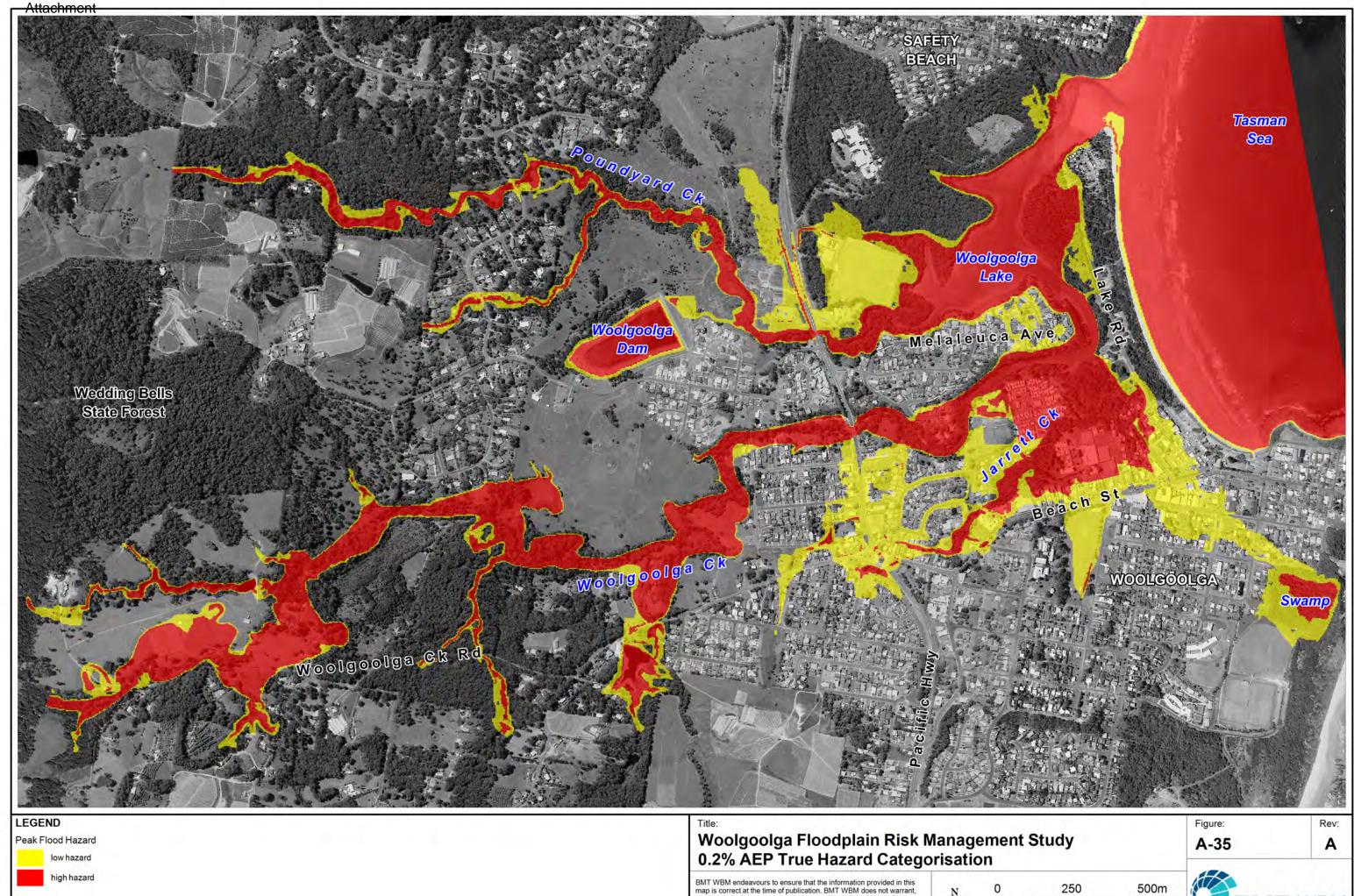




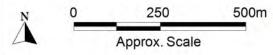
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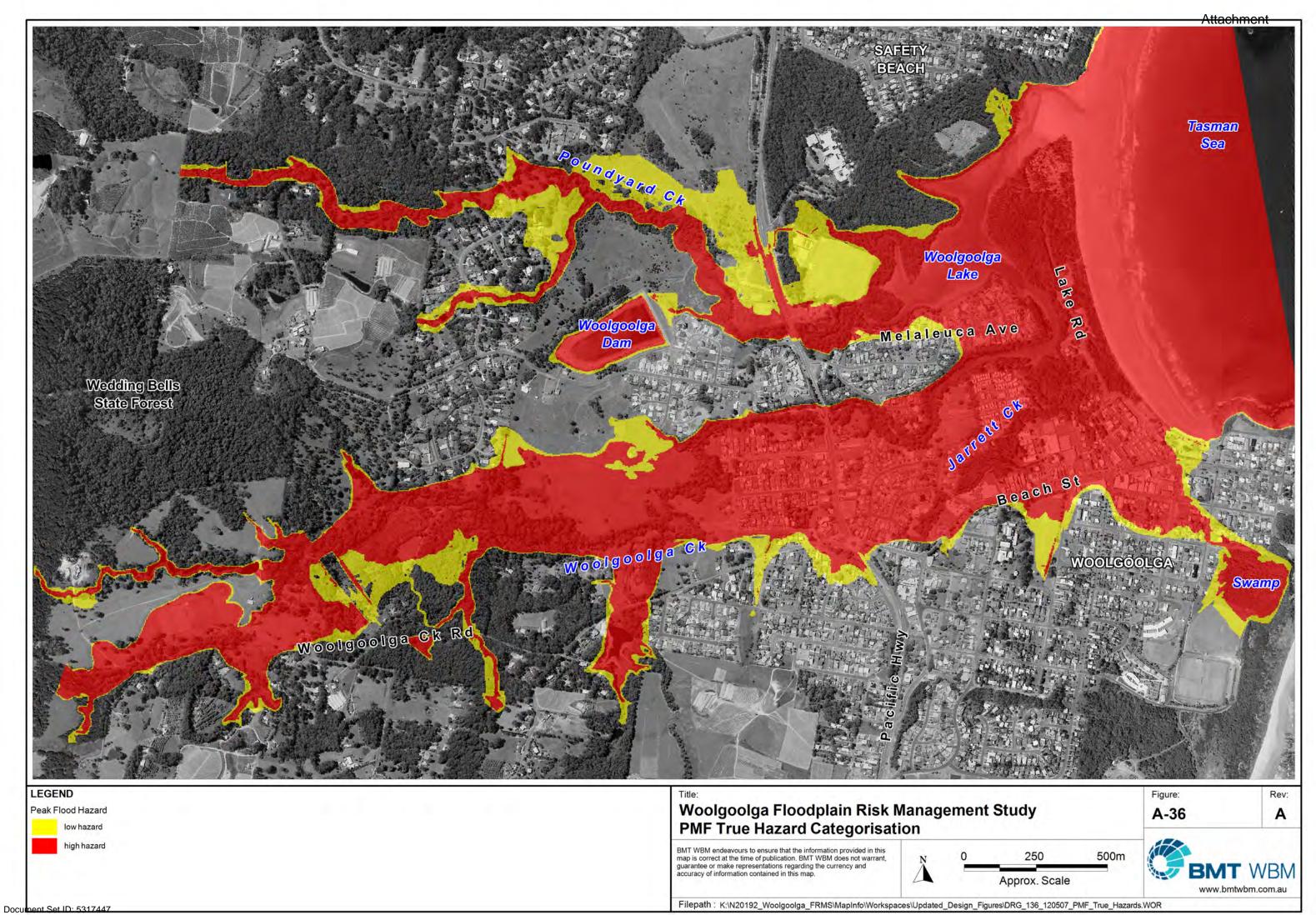


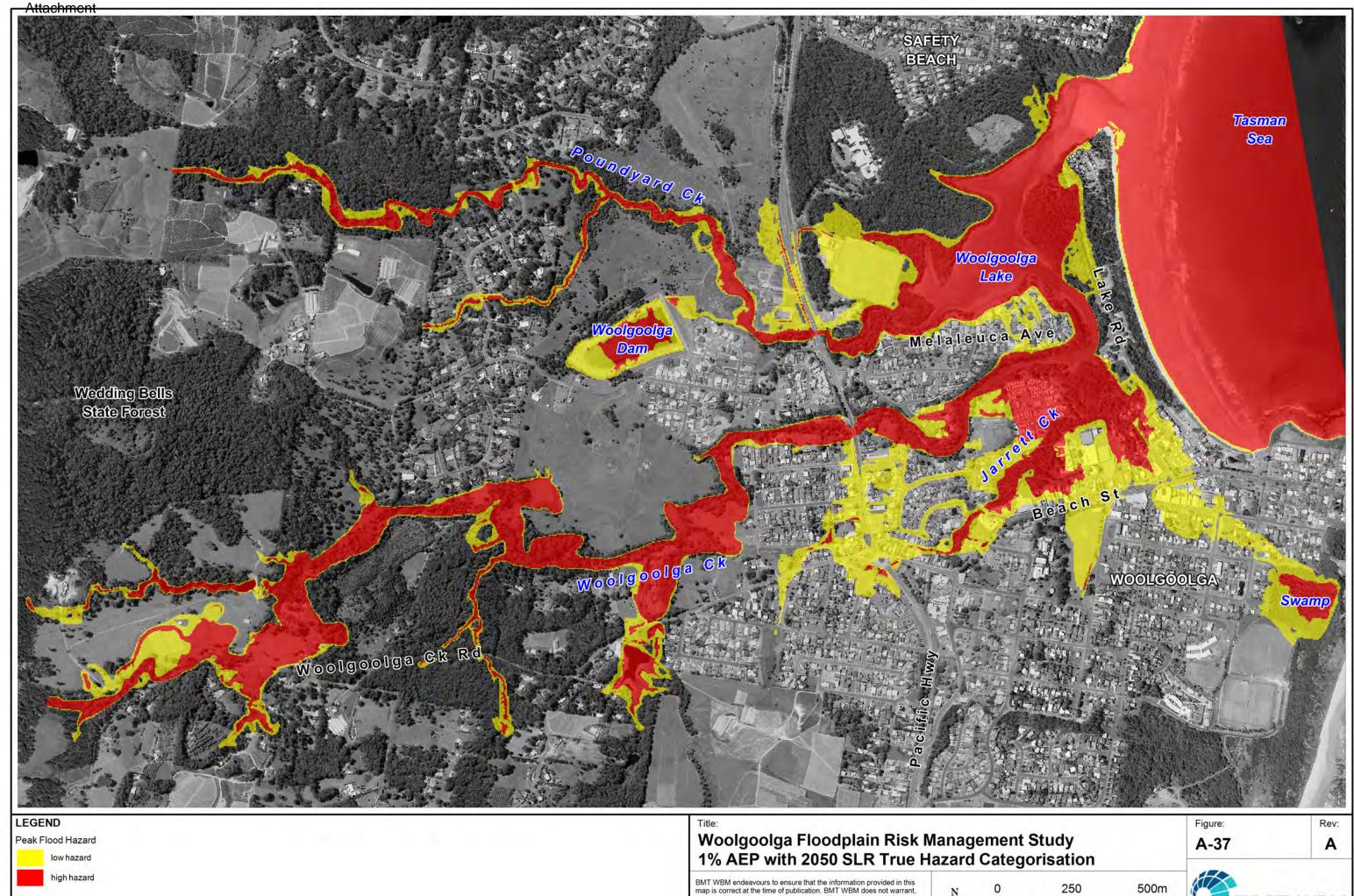
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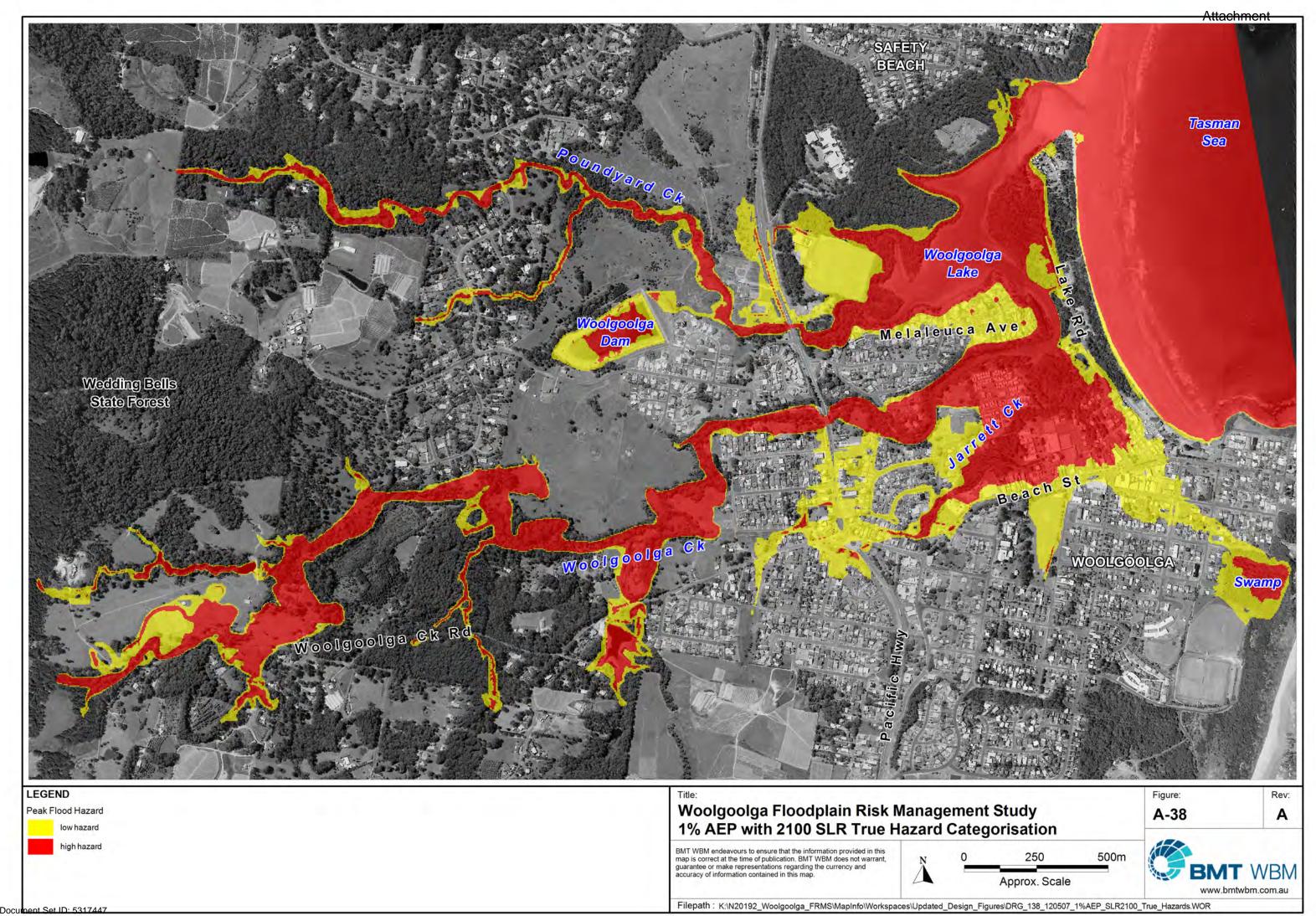


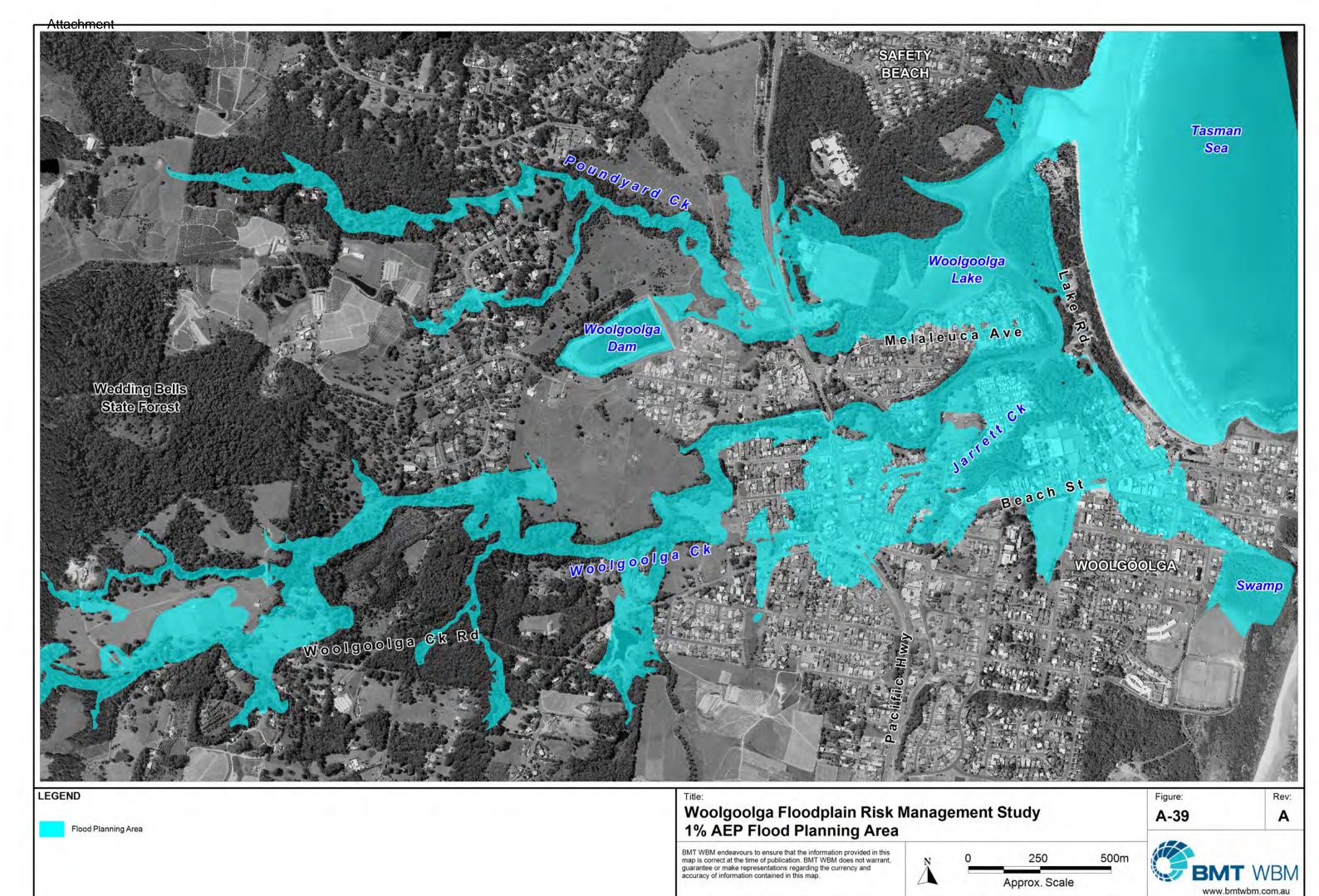
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Approx. Scale

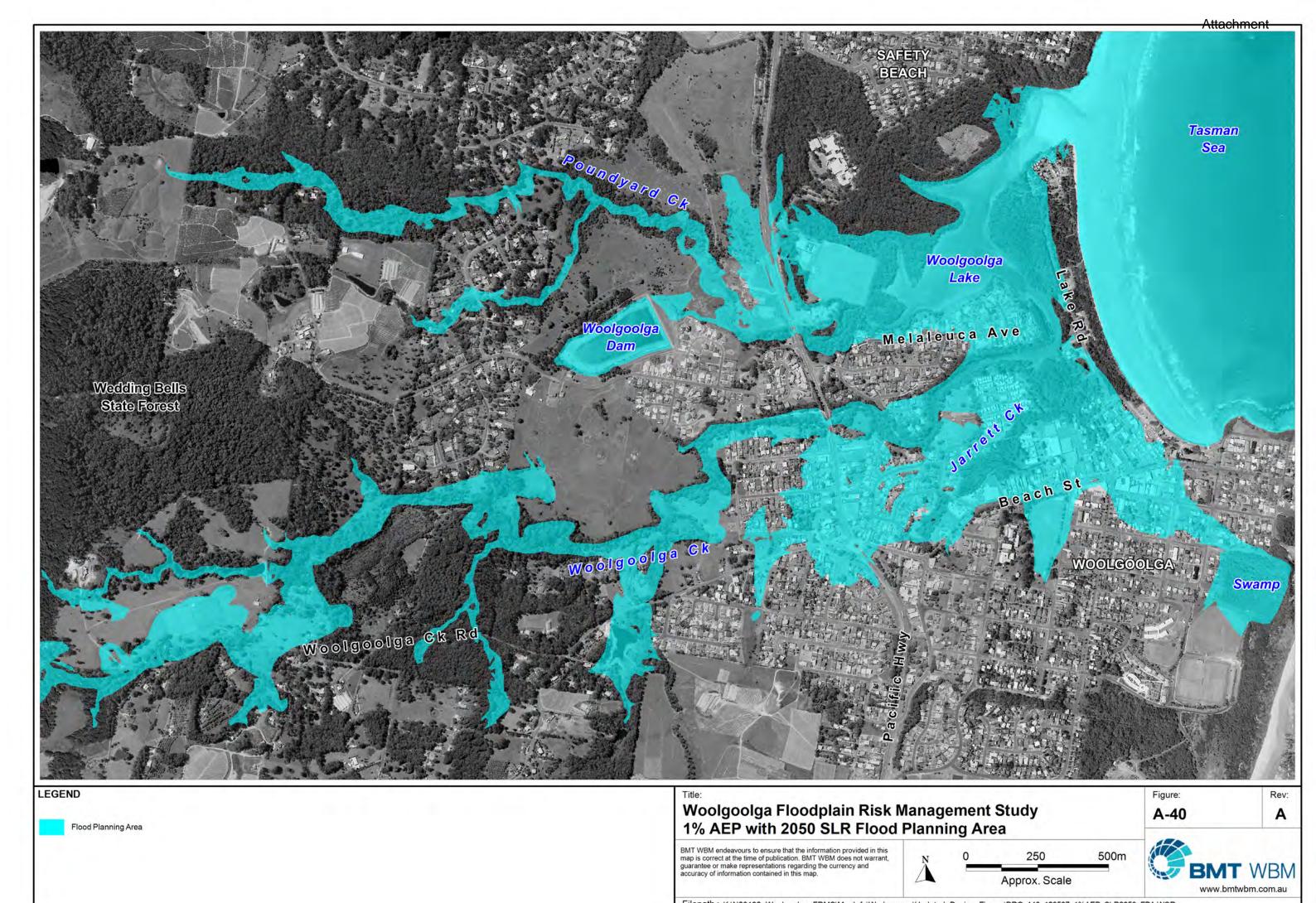
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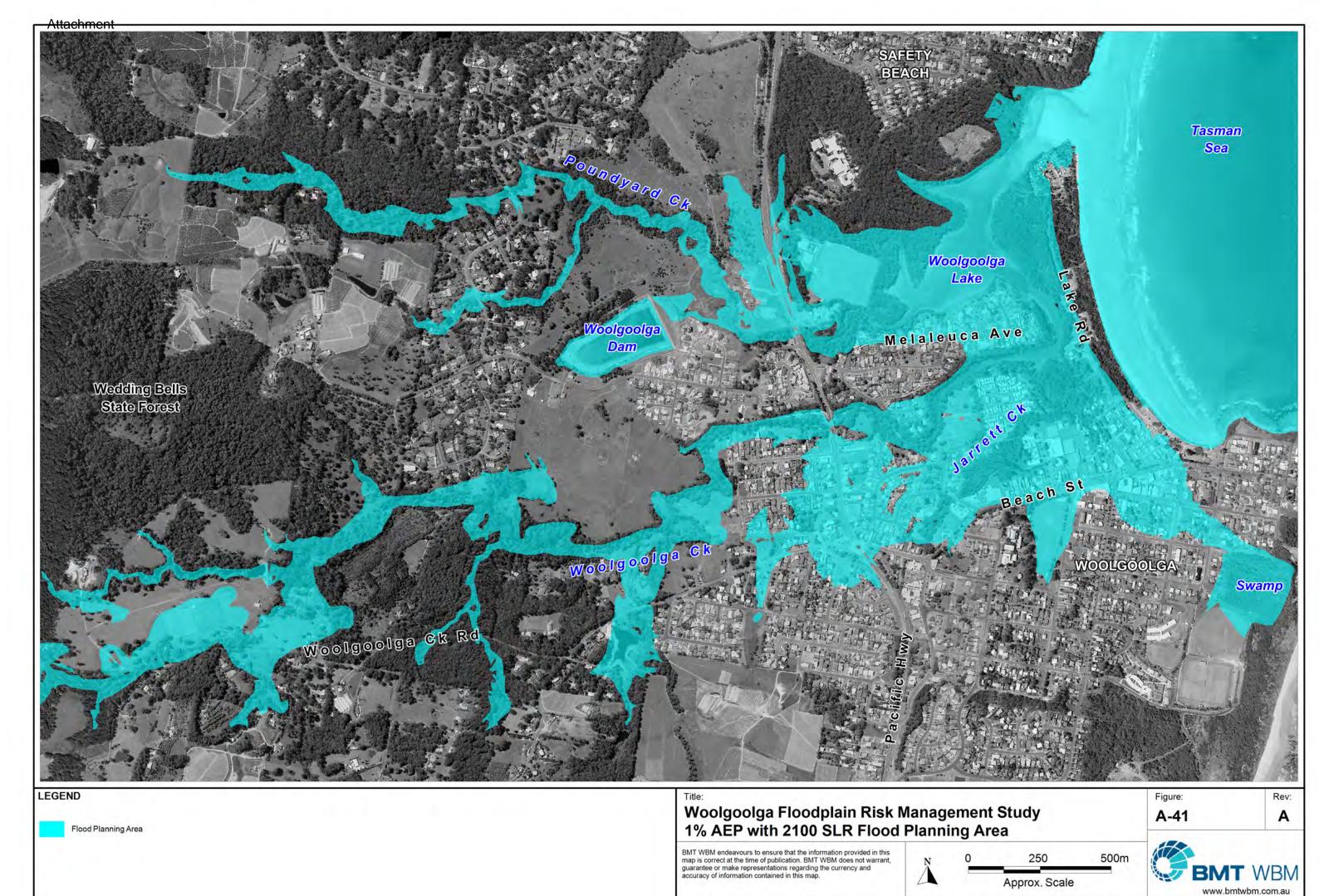


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Woolgoolga Floodplain Risk Management Study and Plan

# **Appendix B** Community Consultation Material



# Woolgoolga

# Floodplain Risk Management Study and Plan Community Newsletter May 2014

# What is the study about?

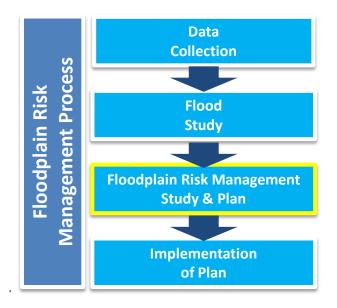
Coffs Harbour City Council is carrying out a Floodplain Risk Management Study and Plan for Woolgoolga.

This Study and Plan will be used to manage flood risk and damage within the towns floodplain which includes the Woolgoolga Creek, Jarrett Creek and Poundyard Creek tributaries.

The Floodplain Risk Management Study follows the completion of a Flood Study for Woolgoolga in 2012 – the first step in the floodplain management process.

Modelling and mapping from the 2012 study will be used as the basis for investigating impacts of flooding, possible flood mitigation options, and management of flood risks for existing and future development.

This work, in conjunction with community input will culminate in the development of the Floodplain Risk Management Study and Plan for Woolgoolga.



## Who is responsible?

Coffs Harbour City Council will administer the project with input from the Floodplain Risk Management Committee. The Committee will oversee the study, providing regular input and feedback on key outcomes. The Committee has a broad representation including Councillors, Council Staff, State Government representatives, stakeholder groups and community representatives .

BMT WBM, an independent company specialising in flooding and floodplain risk management, will undertake the study.

The NSW Office of Environment and Heritage is providing financial and technical assistance.



Wharf Street January 2011







## **Key Study Outputs**

Floodplain Risk Management considers the consequences of flooding on the community and aims to develop appropriate floodplain management measures to minimise and mitigate the impact of flooding. This incorporates the existing flood risk associated with current development, and future flood risk associated with future development and changes in land use.

The outcomes of the study provide the basis for the Floodplain Risk Management Plan, containing an appropriate mix of management measures and strategies, to help direct and coordinate the responsibilities of Government and the community in undertaking immediate and future flood management works and initiatives.

Information from the study will be used by the State Emergency Service (SES) during flood emergencies and will be used by Council to manage development in flood-affected areas.

### Want more information?

For more information about the Woolgoolga Floodplain Risk Management Study and Plan, go to Council's website:

www.coffsharbour.nsw.gov.au/wfloodstudy or please contact:

#### Coffs Harbour City Council

Mr Paul Sparke Phone: 6648 4459

email: paul.sparke@chcc.nsw.gov.au

## BMT WBM (Consultant)

Mr Daniel Williams Phone: 4940 8882

email: <u>Daniel.Williams@bmtwbm.com.au</u>

## Community input

Community involvement in managing flood risks is essential to improve the decision making process, to identify local concerns and values, and to inform the community about the consequences of flooding and potential management options.

A large amount of information relating to the June 2011 and January 2012 flood events was provided by the community and used within the Woolgoolga Flood Study. Many thanks to those who have previously contributed.

However, if you have information that was not previously provided then we would welcome receiving it during this study.

Information may include knowledge and experience about previous flooding history and existing flood problem areas. Photographs or video of recent flood events may also be provided. These will be copied and returned.

Additionally, there are further ways you can be involved in the study:

- •Completing and returning the short questionnaire that accompanies this newsletter by Tuesday 27 May 2014.
- •Attending **community information forums** planned during the study, to discuss community concerns and potential floodplain management options.

The first of these will be held at 7:00 pm on **Tuesday 3 June 2014** at the Woolgoolga Village Community Hall in Boundary St, Woolgoolga.



Turon Parade January 2011







# Woolgoolga

# Attachment Floodplain Risk Management Study and Plan Community Questionnaire May 2014

#### Your views and experiences are important to the study

Coffs Harbour City Council is carrying out a Floodplain Risk Management Study to manage flood risks in Woolgoolga associated with both catchment runoff and ocean flooding. This survey will help us to determine the flood issues that are important to you. Please take a minute or two to read through these questions and provide responses wherever you can. Please return form to the collection box at Woolgoolga Library or by post to BMT WBM, PO Box 266 Broadmeadow NSW 2292. Alternatively the questionnaire can be completed online at www.coffsharbour.nsw.gov.au/wfloodstudy

All information provided is confidential and used only for the purposes of the study. The **closing date** for return of the questionaire is **Tuesday 27<sup>th</sup> May 2014**.

la contra questioname is r <b>ational,</b> 27 ma, 202 m	5. Do you think your residence could be flooded above floor level in the future?
Contact and Property Details	
Name:	☐ Yes ☐ No
Address:	Flood Damage and Costs
Phone or email:  1. Please tick your type of property:	6. Have you suffered any loss or costs due to flood damage?
☐ House ☐ Unit/Flat/Apartment	Yes No
Business Other (please specify)	
	If yes, did floodwater damage any of the following? (tick more than one if appropriate)
2. How long have you been at this property?	☐ Vehicles ☐ Carpet/flooring
Years	☐ Furniture ☐ Electrical equipment
3. If this is a business, which best describes your type of property:	☐ Walls/ Building ☐ Stock / other goods
☐ Shop ☐ Community Building	Did the floodwater inundate the main residence or just outbuildings such as a garage or sheds?
☐ Industrial ☐ Education Facility	
☐ Care Facility ☐ Other (please specify)	
	What was the approximate cost to you (at the time) from the damage caused by the flood?
Previous Flooding Experience	
4. Have you ever experienced flooding at this property?	7. In previous flooding, did you or your employees (if a business) experience any of the following: (tick more than one if appropriate)
☐ Yes ☐ No	☐ Injury/health problem ☐ Unable to work
If yes, what dates or years did this happen?	Loss of trade Higher insurance
ocument Set ID: 5317447 ersion: 1, Version Date: 20/04/2016	Considered selling/moving

Protecting Your Property	Council Development Controls
8. In previous floods, what action did you take to protect your property against flood damage?	11. What level of control do you consider Council should place on new development to minimise flood-related risks? (please tick more than one box if appropriate)
□ None □ Used sandbags	
☐ Moved Vehicles ☐ Lifted stock/equipment	☐ The maximum possible level of control
Other (please specify)	A fairly strict level of control
	A moderate level of control
9. Are you aware of any works that has been carried out by either yourself, Council or the owner that you believe will reduce the flood problems at your property? (please tick more than one box if appropriate)	General advisory controls
	☐ The minimum possible level of control
	Other (please specify)
■ Not aware of any measures	
Property built at specified floor level	12. What notifications do you consider Counci
Property has been raised	should give about the potential flood affectation of individual properties?
Flood compatible building materials used	Advise every resident and property owner or a regular basis of the known potential flood threat
Stormwater pipe improvements	
Detention basins	Advise only those who enquire to Counci
Other (please specify)	about the know potential flood threat
	Advise prospective purchasers of property of the know potential flood threat
	THANK YOU FOR YOUR ASSISTANCE IN
10. Are there any works that you think Council should consider to reduce the flood risk at your property?	COMPLETING THE SURVEY. PLEASE PROVIDE ANY ADDTIONAL INFORMATION YOU FEEL IS RELEVANT TO THE STUDY
☐ Yes ☐ No	
If yes, please provide details.	









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