

COFFS HARBOUR CITY COUNCIL

Council's Customer Service Centre, Castle Street, Locked Bag 155, Coffs Harbour, NSW 2450

Tel: (02) 6648 4000, www.coffsharbour.nsw.gov.au

Council's business hours are from 8.30am to 4.30pm Monday to Friday.



Council is committed to openness and transparency in its decision making processes. The Government information (Public Access) Act 2009 (GIPA) requires Council to provide public access to information held unless there are overriding public interest considerations against disclosure. Any submissions received will be made publicly available unless the writer can demonstrate that the release of part or all of the information would not be in the public interest. However, Council is obliged to release any document by court order or other specific law.

CHRISTMAS AND NEW YEAR CLOSURES

Customer Service / Administration Centre

Council's Customer Service / Administration Centre (including Rigby House) will be closed between Christmas and New Year. These offices will close at 4.30pm Friday, 21 December 2018 and re-open for business at 8.30am on Wednesday, 2 January 2019.

During this period, people wishing to report matters of an urgent nature such as water and sewer breaks, dog problems and urgent road maintenance should ring Council's listed phone number (02) 6648 4000.

Regional Gallery and Museum

The Coffs Harbour Regional Gallery and Museum will be closed Saturday 22 December and Monday 24 December and Public Holidays (25-26 December and 1 January) - normal opening days/hours (Tuesday to Saturday, 10am to 4pm) otherwise apply.

Libraries

All libraries will be closed Saturday 22 December and Monday 24 December and Public Holidays (25-26 December and 1 January) - normal opening days/hours otherwise apply (see below):

- The Harry Bailey Memorial Library (central library): Monday to Friday, 9:30am to 6pm; and Saturday 9:30am to 2pm.
- Toormina and Woolgoolga branch libraries: Monday to Friday, 9:30am to 5pm; and Saturday 9:30am to 12pm.

Jetty Memorial Theatre (Box Office)

The Jetty Memorial Theatre (Box Office) will be closed Monday 24 December 2018 and re-open at 12.00pm on Wednesday, 2 January 2019.

Community Village (Reception Office)

The Community Village (Reception Office) will be closed from Monday, 24 December 2018 and re-open on Wednesday, 2 January 2019.

Operational Depots (Nana Lane, Marcia Street and Woolgoolga)

Council's Operational Depots will be closed from Friday, 21 December 2018 and re-open on Wednesday, 2 January 2019.

Beach Patrols

Patrols will operate as normal; details are available at:

www.coffsharbour.nsw.gov.au/beachpatrols

Waste Services

Waste services will continue as normal with no interruption except for Christmas Day when the weighbridge and public drop off area will be closed.

Every household within the Coffs Harbour Local Government Area with a domestic three-bin waste collection service will receive an extra recycle (yellow) bin pick-up over the Christmas holiday season.

The additional yellow bin pick-up will be run for a fortnight - from December 27, 2018, until January 9, 2019.

During this period, residents should stick to their regular bin timetable and put their bins out on their usual day, but on the week in that fortnight period that they usually only put out their red and green bins, they can also put their yellow bin out again for collection.

REVISED COFFS HARBOUR LOCAL GROWTH MANAGEMENT STRATEGY – RURAL LANDS CHAPTER

Council is currently reviewing and updating its Local Growth Management Strategy. The revised Strategy will guide how and where growth will occur in Coffs Harbour over the next 20 years.

The growth strategy will comprise a number of Chapters relating to various land uses such as rural, residential, and employment.

As part of the first stage of this review a new rural lands chapter has been prepared to sit within the Strategy.

Chapter 5 – Rural Lands of the Coffs Harbour Local Growth Management Strategy is now available for public comment from **12 December 2018 to close of business on 28 February 2019**.

The Rural Lands Chapter of the Strategy outlines a range of actions to manage land use conflicts, and preserve the distinctive character and values of our rural areas.

You can make your voice heard by going to Council's Have Your Say Page <https://haveyoursay.coffsharbour.nsw.gov.au/> where you can find out more about the first two stages of the draft strategy and make an online submission. Written submissions can also be sent to Coffs Harbour City Council, Locked Bag 155, Coffs Harbour NSW 2450.

Water Efficiency Initiative

NOTICE TO ALL WATER USERS

THIS IS A PERMANENT INITIATIVE FOR OUTDOOR WATER USE EFFICIENCY. COFFS HARBOUR CITY COUNCIL HAS HAD PERMANENT WATER CONSERVATION MEASURES IN EFFECT SINCE 19 JUNE, 2004.



Water restrictions apply to all consumers connected to the Coffs Harbour Local Government Area Water Supply, including Corindi Beach, Coramba and Nana Glen Town Water Supplies.

Water Restrictions apply to ALL RESIDENTIAL AND NON-RESIDENTIAL PROPERTIES including public areas, sportsgrounds, commercial and industrial premises, hotels/motels, holiday apartments and caravan parks, schools, plant nurseries and market gardens.

Some Permanent Water Conservation Measures are:

- **Sprinklers and Fixed/Unattended Hoses banned between the hours of 9:00am to 4:00pm**
- **Building maintenance allowed with trigger nozzle hoses or pressure cleaners**
- **Hosing of driveways and paved areas banned except for health reasons, pressure cleaners allowed**

Full details of the Permanent Water Conservation Measures are available on the Coffs Harbour City Council website: www.coffsharbour.nsw.gov.au/water

Breaches of Permanent Water Conservation Measures or misuse of water could attract an on the spot fine of \$220.00 under the Local Government (General) Regulation 2005.

Commercial organisations and businesses who are adversely affected should contact Council on (02) 6648 4000.

Properties that use alternate water supplies (eg bores or tanks) with NO town water top-up are to have appropriate signage, clearly visible from the street, on the property.